



OFFICE INFORMATION

The Quik Travel Staffing offices, located in Burbank, CA. is open Monday through Friday from the hours of 8:00 a.m. – 5 p.m, PST. Our local telephone number is 800.554.2230. Outside of normal business hours, in the event of an emergency please contact us at 800.554.2230 and press 4 for the On-Call Quik Travel Staffing Representative. If any records are needed or requested by a regulatory agency Quik Travel Staffing will comply within 24 hours by contact made through the before mentioned protocol.

In the event of an emergency, natural disaster or other uncontrollable event, Quik Travel Staffing will continue to provide service to you through our corporate network from a location where phones and computers are functional. Quik Travel Staffing will do everything possible to support you in meeting your needs during crisis situation(s). A copy of our Emergency Management Plan is available upon request.

COMPLAINT POLICY INFORMATION

Our goal is to always provide you with a consistent level of service. If for any reason you are dissatisfied with our service or the service provided by one of our healthcare professionals, we encourage you to contact your Quik Travel Staffing representative to discuss the issue(s). Quik Travel Staffing has processes in place to resolve customer complaints in an effective and efficient manner. If the resolution does not meet your expectation, we encourage you to call a Quik Travel Staffing corporate office at 800.554.2230 and speak to a corporate officer. We will always do our best to resolve your concern(s). Any individual or organization that has a concern about the quality and safety of patient care delivered by Quik Travel Staffing healthcare professionals, which has not been addressed by Quik Travel Staffing management, may contact the Joint Commission at www.jointcommission.org and/or may call the Maryland Office of Health Care Quality at (410) 764-2747. Quik Travel Staffing demonstrates this commitment by taking no retaliatory or disciplinary action against employees or anyone when reporting safety or quality of care concerns to any regulatory agency.